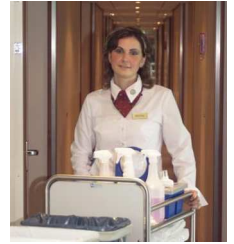


Job Description

Cabin Steward/ess

Departement	Catering
Supervisor	Housekeeper
Receives instructions from	Operation Manager, Hotelmanager, Housekeeper
Replacement (active)	Cabin Steward/ess, if necessary Housekeeper
Replacement (passive)	Cabin Steward/ess, Housekeeper,
Purpose of position	responsible for an optimum of cleanliness and order as well as Hygiene on board to our fullest guest satisfaction in accordance to the Viking River Cruises standards
Guidelines and regulations	Job description, Housekeeping hand book, contract, company rules and regulations, onboard ABC, uniform regulation



Duties/ Responsibilities

- Responsible for the daily cleaning of 18 passenger cabins
- Assist with the daily cleaning of the public areas, toilets and reception area according to requirements
- Co-responsible for achieving and maintaining the Viking Catering standard in the housekeeping department
- Assist with stock deliveries
- Co-responsible for correct receipt, distribution and cleaning of passenger laundry
- Co-responsible for controlling the receipt and distribution of externally cleaned laundry and uniforms
- Co-responsible for the correct storage of stock
- Responsible for correct handling of all cleaning products, materials and housekeeping equipment
- Assist with the housekeeping stock inventory according to requirements
- Participation in onboard education and training programs
- Assist in the laundry
- Responsible for the correct distribution of the daily programs, gift orders and turndown services in allocated cabins
- Greet guests and escort them to their cabins on embarkation day
- Various preparation work for the start and end of season respectively
- When necessary assist in other departments upon instruction from supervisors

Job Profile

MANDATORY Requirements	PREFERRED Requirements
<ul style="list-style-type: none"> - min. 18 years old - german or english spoken - school graduate - Min. 1 year professional experience - punctual, flexible, loyal, autonomy, Sense of responsibility, honest, endurance and Stress resistance as well as good appearance 	<ul style="list-style-type: none"> - 20 – 35 years old - other foreign languages as an advantage - additional education programs - 1-2 years experience as cabin stewardess or in similar position - ship experience